



Onward!

IMPACT REPORT

2021 – 2022

Health**RIGHT** 360 gives hope, builds health, and changes lives for people in need. We do this by providing compassionate, integrated care that includes primary medical, dental, mental health, substance use disorder treatment and re-entry services.



REFLECTIONS FROM OUR CEO

Dear Friends,

Thank you for your support this year and we hope you remain inspired by our work as you read through our 2021-2022 Impact Report.

At HealthRIGHT 360, we aim to stay focused on providing contact, connection, and compassion for clients who trust our staff, knowledge, and commitment to health and wellbeing. In addition to all we do and have done with heart and with skill over the years, we have expanded services to include street crisis intervention, drug crisis respite, and overdose prevention services through several new contracts. We have grown, but we have never lost sight of our history or our purpose. We have always led with the right mix of heart and head—grounded in science, passion, and social justice.

Moving forward, our priority is staff retention and recruitment, and enhancing the employee experience. As with most healthcare organizations, the stressors facing frontline workers during the pandemic led to a reduced workforce, one that we are still seeking to resolve. In response to our need for essential healthcare workers to fill vacant positions, HealthRIGHT 360 is establishing internship programs in northern and southern California to provide high quality training and supervision of future certified and licensed professionals. The program is a talent pipeline focused on diversity, with a goal of at least 50% of candidates from multi-cultural, multi-racial backgrounds, recruiting and training 30 graduate and undergraduate interns.

I know that many people are frustrated and disillusioned with the conditions facing California and its residents. And I do not presume to think that HealthRIGHT 360 alone can fix all our challenges and differences. But please know that when you support HealthRIGHT 360, you are supporting an organization that never loses sight of its mission and is unwavering in its integrity and desire to improve the health and lives of our most downtrodden residents. California's challenges are complex but not unsolvable. It will continue to take effort, innovation, courage, and a whole lotta heart. And that's what HealthRIGHT 360 is all about.

Stay well!

Vitka Eisen, MSW, Ed. D
President and Chief Executive Officer

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NEW PROGRAMS AND SERVICES 2021 – 2022

How HealthRIGHT 360 is furthering our mission to provide non-judgmental healthcare to people and communities in need.

Northern California

California Community Reinvestment Grants Program (CAL CRG), Contra Costa

HealthRIGHT 360's Cal CRG program provides trauma-informed and culturally competent mental health and substance use disorder treatment including individual and group therapy, harm reduction-based healing circles, and peer support groups to eligible offenders.

COVID Services at the Integrated Care Center (American Rescue Plan Act Funding), San Francisco

The American Rescue Plan Funding for Health Centers enables our Integrated Care Center to provide COVID-19 vaccinations (both doses and boosters), prevention & education, and outreach to the community.

Tenderloin Center, San Francisco

The Tenderloin Center is a place where people can find respite from living on the street and direct access to services. Resources available include housing support and benefits, and linkages to more intensive services for issues such as substance use, mental health, and primary health. Services at the center are designed for those who are experiencing homelessness or unstable housing, as well as those who are disproportionately impacted by fatal overdose in San Francisco.

SoMa RISE Center, San Francisco

SoMa RISE is a drug crisis response center in the South of Market (SoMa) neighborhood of San Francisco that provides a welcoming and safe alternative to the streets for intoxicated people who are struggling with substance use. The program is designed to provide short-term care and support for those in crisis and serve as a bridge to other services.

Alameda Alliance Medical Services, Alameda

Through this program, HealthRIGHT 360 provides primary care and specialty care to Medi-Cal recipients who are Alameda Alliance members.



HealthRIGHT 360 Staff at the Tenderloin Center



HealthRIGHT 360 Staff Outside the SoMa RISE Center

NEW PROGRAMS AND SERVICES 2021 – 2022

How HealthRIGHT 360 is furthering our mission to provide non-judgmental healthcare to people and communities in need.

Southern California

Alternatives to Incarceration, Los Angeles

HealthRIGHT 360's Prototypes began operating the Alternatives to Incarceration Pre-Filing Diversion Program in Los Angeles County in 2021. The program connects individuals with unmet mental health, substance use, or housing needs to supportive services in lieu of charges being filed. The array of services includes case management and access to housing, assessment services, mental health counseling, substance use disorder treatment, employment support, systems navigation assistance, and benefits assessment.

Riverside Residential Treatment in Pomona, Los Angeles

Through a contract with the County of Riverside Behavioral Health, this program allows us to expand residential treatment services to individuals with substance use disorders, with priority given to perinatal/parenting women, adolescents, injection drug users, and those who also have tested positive for HIV or have tuberculosis. Services include intake, individual/group counseling, patient education, family therapy, collateral services, crisis intervention, treatment planning, transportation, and discharge.

Mentored Internship Program, San Francisco & Los Angeles

HealthRIGHT 360's mentoring program offers paid internships for behavioral health students at our San Francisco Integrated Care Center, Pomona Family Campus, and Prototypes Pasadena sites. Interns receive on-the-job training and experience, mentorship from experienced HealthRIGHT 360 staff, and provide mental health and substance use disorder treatment to clients appropriate for the type and level of internship. The program enhances the professional development of diverse talent to help meet our urgent need for a trained behavioral health workforce through ongoing partnerships with schools.

Martin Luther King Jr. Behavioral Health Center, Los Angeles

At the new comprehensive MLK Behavioral Health Center, Prototypes provides residential substance use disorder treatment, case management services including linkages, referrals, and community reintegration, and recovery support services (also known as aftercare) to adult women and men suffering from addiction and people referred to treatment as part of criminal justice deferment.



Martin Luther King Jr. Behavioral Health Center

HEALTHRIGHT 360 FAMILY OF PROGRAMS

Asian American Recovery Services provides an array of culturally competent services to the Asian, Pacific Islander, and other ethnically diverse communities of the San Francisco Bay Area. AARS is dedicated to reducing the impact and incidence of substance use in the Bay Area. Our programs serve youth, adults, and families, and are located in Santa Clara, San Mateo, San Francisco and Alameda counties..

Haight Ashbury Medical Clinics offers primary medical, dental, substance use disorder treatment, and mental health services guided by its historic principle that "Healthcare is a Right, Not a Privilege." Our supportive staff is experienced with the complex healthcare needs that can result from homelessness, poverty, and addiction. HAMC providers have specialized expertise in preventative health, chronic conditions, the treatment of infectious disease, and addiction.

North County Serenity House provides a gender-responsive and trauma-informed environment, using evidence-based and best practices that recognize and account for the role that trauma frequently plays in the lives of the women and mothers. NCSH operates residential and outpatient programs throughout San Diego County.

Prototypes is a lifeline to women who are struggling with addiction and other serious issues such as domestic violence and mental illness. Mothers with small children can choose to enter residential treatment as a family. Prototypes operates several sites in Southern California, annually serving thousands of women, men, and children.

Rock Medicine provides mobile medical triage and coverage for concerts, music festivals, sporting events, parades, and other large events. During the pandemic, Rock Med volunteers pivoted to support the COVID-19 response.

Walden House has been providing behavioral health services for over five decades, serving people with mental health and substance use disorder issues at various residential and outpatient facilities throughout California, including in-custody treatment programs and services for people transitioning back into their communities.

Women's Recovery Association in San Mateo provides a comprehensive continuum of care including residential treatment programs, professional clinical services, and community peer support. The comprehensive programming includes individual and family counseling, group therapy, and educational groups that focus on women's recovery from substance use disorder and related addictive behaviors.



Asian American Recovery Services'
Sister to Sister Leadership Conference 2022



Walden House Female Offender Treatment
and Employment Program Staff

MAKING A DIFFERENCE

Testimonials from our clients and staff

“

I lost my job and my home due to my active addiction. I reached out to HealthRIGHT 360 for advice and I was given the opportunity to return to Sober Living housing. I was given a safe place to regroup. Thanks to HealthRIGHT 360 and their commitment to lifetime support for their program participants, I recently moved into my own apartment. I lost everything and I found myself, with the help of HealthRIGHT 360 – its mission, its programs, and its employees.

– Mary

”



Prototypes Clients



HealthRIGHT 360 Clients

“

I had been in recovery for a couple of years prior to a 4-month relapse that led me to my situation of homelessness. Due to my history of drug relapses, my family was not exactly sure if they wanted to give me another chance. HealthRIGHT 360's residential program gave me the time and space I needed to practice integrity, reliability, and discipline. I learned that every moment of discord is a moment for growth. I am grateful that I came here. Can't wait to be a success story for those that come after me. Thank you for your time.

– Scott

”

“

I love that HealthRight 360 has given me the opportunity to learn and develop new skills. For example, I have grown in being able to facilitate not only treatment groups, but the staff and agency-wide meetings. I have been able to improve my problem-solving skills for clients, with colleagues, and community partners. I honestly have a lot to thank HealthRIGHT 360 for in my professional development, but I am also thankful for the close colleagues that I can call family.

– Outreach Coordinator/AOD Counselor, HealthRIGHT 360 staff

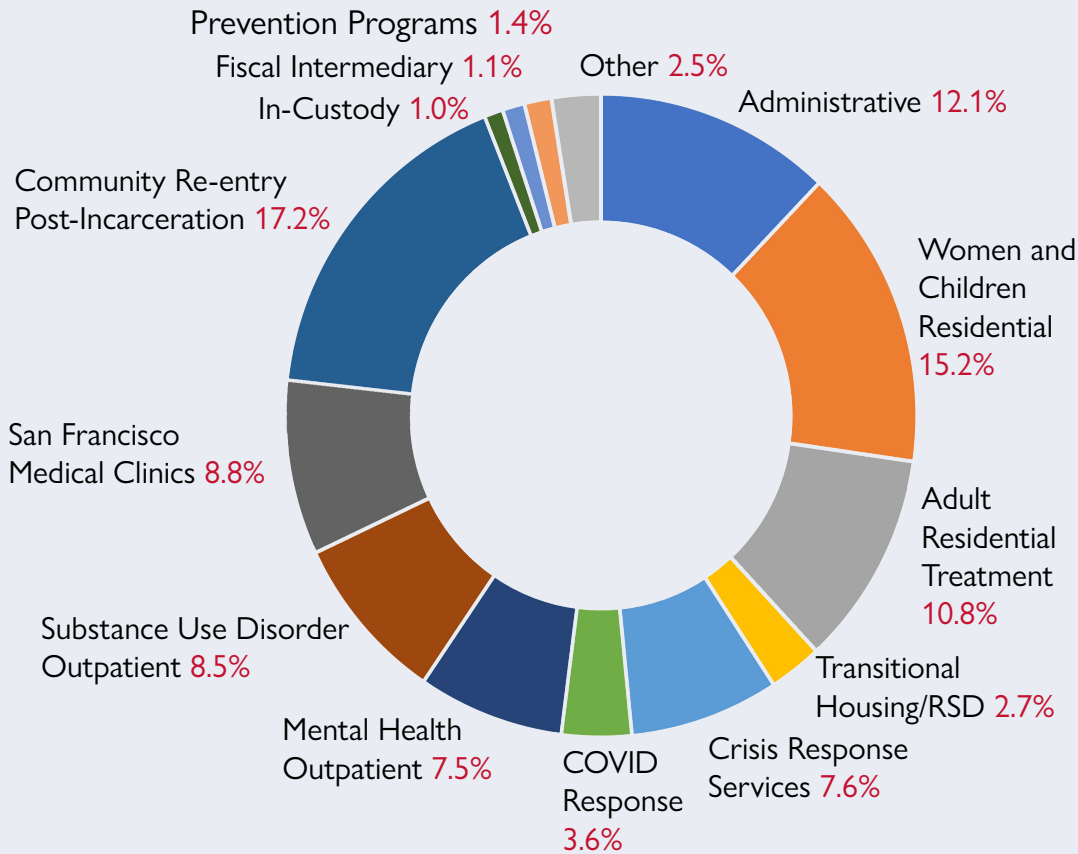
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HealthRIGHT 360 Outreach Staff

OUR YEAR IN NUMBERS

How we spend our money



Organization Budget for FY 2021 – 2022

\$143,961,376

Demographics of people served

30% Latinx/Hispanic

29% White

20% African-American/Black

7% Asian

6% Unknown/Refused

5% Mixed Race

3% Native American/Alaska Native

Number of people served by HealthRIGHT 360 programs in FY 21 – 22

Medical and Dental Services (Northern CA)	9,017
Street Crisis Response Team (San Francisco)	3,928*
Residential and Outpatient Behavioral Health Services (Statewide)	11,968
Rock Medicine (Statewide)	12,000
Criminal Justice Programs (Statewide)	5,919
Youth and Adult Prevention & Aftercare and Youth Substance Use Prevention (Southern CA)	1,186
Domestic Violence Resource Centers and Maternal Infant Health Program (Southern CA)	182

* Number of client engagements.

PEOPLE SERVED

44,200

COUNTIES

11

RESIDENTIAL BEDS

1,500

THANK YOU TO OUR GENEROUS DONORS!

We gratefully thank all of our donors who made gifts between July 1, 2021 and June 30, 2022. Every gift received has been invaluable to us in furthering our mission to help vulnerable people in our community. Thank you!



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Dignity Health	Puma/Finishline	
The Escondido Community Foundation, an affiliate of San Diego Foundation	Ramsell Corporation	



HealthRIGHT 360's Black Tie & Tie Dye Happening 2022

A big thank you to everyone who stepped up and stepped out for our annual **Be the Change Breakfast**. Because of your support, we raised almost \$500K to provide critical services for mental health issues, substance use disorder treatment, homelessness, and chronic medical needs for vulnerable people. This breakfast is a meaningful morning that highlights HealthRIGHT 360's life-changing work in our community. We hope to see you at our Be the Change Breakfast on Wednesday December 7th, 2022!

Thank you to all those who sponsored, donated and attended our very groovy **2022 Black Tie & Tie Dye Happening!** You helped make this a success as we honored and celebrated Dr. David E. Smith, founder of our Haight Ashbury Medical Clinics and raised over \$300,000 in much needed funds to support our work giving healthcare to those with no insurance. We hope to see you at our Black Tie & Tie Dye Happening in the Spring of 2023!



HealthRIGHT 360 staff

Onward to hope and health!

Learn more and sign up for our Newsletter: www.healthright360.org

Questions? Please contact Shabana Siegel, Vice President of Philanthropy and Marketing at 415-425-8869 or ssiegel@healthright360.org.



Get Better. Do Better. Be Better.

DONATE www.HealthRIGHT360.org/donate | **CALL** 415.425.8869 | **MAIL** 1563 Mission St. San Francisco, CA 94103