



“ It never hurts to look for a little sunshine. ”

– Eeyore

IMPACT REPORT

2022 – 2023

Health**RIGHT** 360 gives hope, builds health, and changes lives for people in need. We do this by providing compassionate, integrated care that includes primary medical, dental, mental health, substance use disorder treatment and re-entry services.



REFLECTIONS FROM OUR CEO

Dear Friends,

HealthRIGHT 360 is the largest provider of comprehensive substance use and mental health disorder treatment for California's most vulnerable communities. The vast majority of those we serve are experiencing homelessness or housing insecurity and almost two-thirds are people of color. Most struggle with dual diagnosis of substance use and mental health disorders, with years of untreated, chronic medical conditions, including diabetes, HIV/AIDS, and heart disease. Helping high-risk, vulnerable populations transition from addiction and homelessness to recovery, housing, and economic security is a major focus of HealthRIGHT 360.

With over 55 years of experience serving people struggling with addiction, we are committed to doing whatever is necessary to improve the health and quality of life for people who use drugs. The United States is in the middle of an unprecedented overdose crisis that is seeing close to 300 people nationwide die each day.

However, there are innovative emergency solutions. This past year, to help address this crisis, HealthRIGHT 360 operated the Tenderloin Center in San Francisco. It was a novel, pilot project designed to be temporary, and in response to the crisis unfolding in the center of San Francisco. In the 11 months during which the program operated, our team saved 333 lives. We had countless meaningful engagements with people who, sadly, too many in our community view as less than human. We brought in people who were using illicit substances out on the streets and provided a safe, private space away from the public. Open 12 hours every day, we served over 350 people daily.

We provided moments of normalcy and safety for people who are experiencing homelessness, using drugs, sleeping outside with one eye open, getting chased away by police, not having any money or warm clothes or even a tent, or any sense of security. We know that shame and misery keep people ashamed and miserable, but that compassion, empathy, and genuine connection helps to open a world of possibilities.

The work that was done by our Tenderloin Center team was remarkable, just as is the work all our staff do on a daily basis. There is this growing sense of doom across the country. We counter that narrative every day as we welcome people into our care, and as we help people along their own path towards health.

Taking stock of all the good that we do, little moments and little miracles, I collect stories from staff. You have no idea how restorative this is. Please read the stories in this report and be inspired. I am grateful that your eyes and heart are open to the work that we do and the impact we have.

I want to leave you with a quote from Eeyore, *"It never hurts to look for a little sunshine"*.

Stay well!

Vitka Eisen, MSW, Ed. D
President and Chief Executive Officer

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NEW PROGRAMS AND SERVICES 2022 – 2023

How HealthRIGHT 360 is furthering our mission to provide non-judgmental healthcare to people and communities in need.

Northern California

Joe Healy Detox & Acceptance Place Gay Men's Residential, San Francisco

HealthRIGHT 360 incorporated the Joe Healy Detox and Acceptance Place programs into our San Francisco residential facilities. Acceptance Place specializes in residential substance use disorder treatment services for males who identify as gay, bisexual, or transgender.

SoMa RISE Center, San Francisco

SoMa RISE is a drug crisis response center in the South of Market (SoMa) neighborhood of San Francisco that provides a welcoming and safe alternative off the streets for intoxicated people who are struggling with substance use.

Southern California

Mind OC, Orange County

HealthRIGHT 360 provides residential substance use disorder treatment services as part of the new Be Well OC Campus in Orange County. In addition, we provide incidental medical services and Medication-Assisted Treatment services for opioid withdrawal. Participants can be linked to on-site mental health services.

Martin Luther King Jr. Behavioral Health Center, Los Angeles

At the new comprehensive MLK Behavioral Health Center, Prototypes provides residential substance use disorder treatment, case management services including linkages, referrals, and community reintegration, and recovery support services to adults healing from addiction and people who are referred to treatment as part of criminal justice deferment.

Mentored Internship Program

Our Mentored Internship Program provides paid internships for mental health and substance use disorder counselors in our San Francisco Integrated Care Center, Prototypes Pomona Family Campus, and Prototypes Pasadena. Interns receive on-the-job training and experience, mentorship from experienced HealthRIGHT 360 staff, and provide services to HealthRIGHT 360 clients appropriate for the type and level of internship.



HealthRIGHT 360 SoMa RISE Center Staff



HealthRIGHT 360 Martin Luther King Jr. Behavioral Health Center Staff

HEALTHRIGHT 360 FAMILY OF PROGRAMS

Asian American Recovery Services provides an array of culturally competent behavioral health services to the Asian, Pacific Islander, and other ethnically diverse communities of the San Francisco Bay Area. Our programs serve youth, adults, and families, and are located in San Francisco, Santa Clara, and San Mateo and Alameda Counties.

Haight Ashbury Medical Clinics offers primary medical, dental, substance use disorder treatment, and mental health services guided by its historic principle that "Healthcare is a Right, Not a Privilege." Our supportive staff is experienced addressing the complex healthcare needs that result from homelessness, poverty, and addiction. Clinic providers have specialized expertise in preventative health, chronic conditions, infectious disease, and addiction.

North County Serenity House provides a gender-responsive and trauma-informed environment, using evidence-based and best practices that recognize and account for the role that trauma frequently plays in the lives of the women and mothers. NCSH operates residential and outpatient programs throughout San Diego County.

Prototypes is a lifeline to women who are struggling with addiction and other serious issues such as domestic violence and mental illness. Mothers with small children may enter residential treatment as a family. Prototypes operates several sites throughout Southern California, serving thousands of women, men, and children each year.

Rock Medicine provides mobile medical triage and coverage for concerts, music festivals, sporting events, parades, and other large events throughout California. Now celebrating its 50th anniversary, Rock Med volunteers still provide free, non-judgmental care and set the standard in event medicine.

Walden House has been providing behavioral health services since 1969, serving people with mental health and substance use disorder issues at various residential and outpatient facilities throughout California, including in-custody treatment programs and services for people transitioning back into their communities.

Women's Recovery Association in San Mateo provides a comprehensive continuum of care including residential treatment programs, professional clinical services, and community peer support. The comprehensive programming includes individual and family counseling, group therapy, and educational groups that focus on women's recovery from substance use disorder and related addictive behaviors.



Asian American Recovery Services
Sister to Sister Youth Leadership Conference 2023



Prototypes team at the Pomona Health Fair 2023

MAKING A DIFFERENCE

Testimonials from our clients and staff

”

I lost my job and my home due to my active addiction. I reached out to HealthRIGHT 360 for advice, and I had the opportunity to return to Sober Living housing. I was given a safe place to regroup and thanks to HealthRIGHT 360 and their commitment to lifetime support for their program participants, I found myself, again. Grateful for HealthRIGHT 360 – its mission, its programs, and its employees.

- Keerena

”



HealthRIGHT 360 Client



HealthRIGHT 360 Client

”

Before I came to HealthRIGHT 360, I was lost in my addiction. HealthRIGHT 360 gave me a team of staff who support me, provided guidance, and a safe space to nurture my physical, emotional, and spiritual recovery. I am sober now. I take pride in myself, and I feel more optimistic about living and having a future.

- Jose

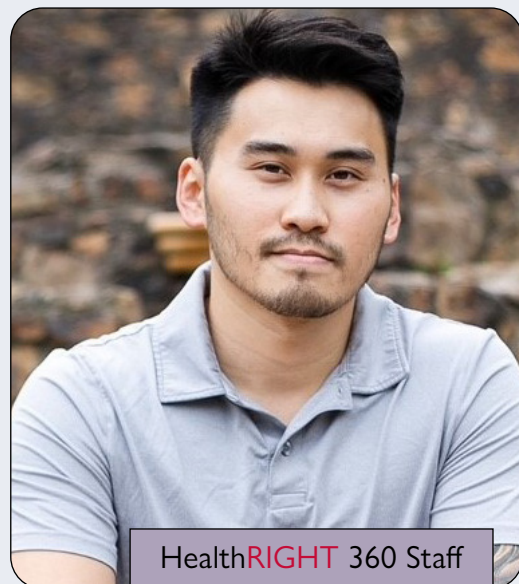
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I love that HealthRIGHT 360 is an organization that believes in second chances. As someone who has been involved in the criminal justice system and substance use, I am now living my dream to be able to give back to my community. For example, HealthRIGHT 360's AARS program has given me the opportunity to provide culturally-specific services for the Vietnamese population here in San Jose. I have been growing so much as a counselor and continuing to learn more ways to tailor treatment to the individual needs of our clients. I am very grateful to be seen for my specific skills and embraced for my own identity.

- Trung, Clinician II Adult SUD Program

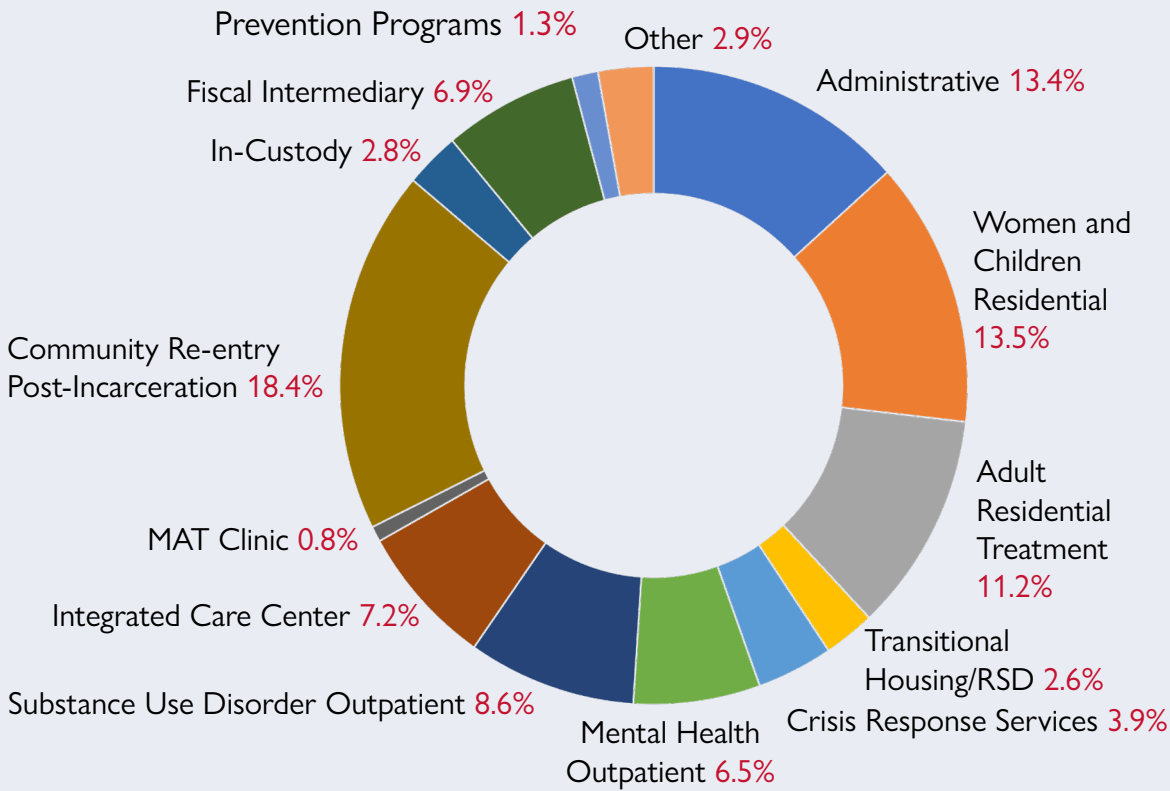
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HealthRIGHT 360 Staff

OUR YEAR IN NUMBERS

How we spend our money



Organization Budget for FY 2022 – 2023

\$150,812,917

Demographics of people served

- 38%** Latinx/Hispanic
- 26%** White
- 18%** African-American/Black
- 7%** Asian
- 6%** Unknown/Refused
- 3%** Mixed Race
- 2%** Native American/Alaska Native

Number of people served by HealthRIGHT 360 programs in FY 22 – 23

Medical and Dental Services (Northern CA)	4,154
Residential and Outpatient Behavioral Health Services (Statewide)	11,422
Rock Medicine (Statewide)	13,565
Criminal Justice Programs (Statewide)	6,431
Youth and Adult Prevention & Aftercare and Youth Substance Use Prevention (Southern CA)	249
Multi-Cultural Youth and Young Adult Prevention and Outreach (AARS)	2,740
Youth Substance Use Prevention (Southern CA)	1,104
Domestic Violence Resource Centers and Maternal Infant Health Program (Southern CA)	50
Training & Apprenticeship Program (People with Lived Experience)	24
Maternal Infant Health Program (Southern CA)	128

PEOPLE SERVED

40,000

COUNTIES

11

RESIDENTIAL BEDS

1,500

HEALTHRIGHT 360 EVENTS

A big thank you to everyone who stepped up and stepped out for our annual **Be the Change Breakfast**. Because of your support, we raised almost \$300,000 to provide critical services for mental health issues, substance use disorder treatment, homelessness, and chronic medical needs for vulnerable people. This breakfast is a meaningful morning that highlights HealthRIGHT 360's life-changing work in our community.

We hope to see you at our **Be the Change Breakfast on Thursday, December 7th, 2023!**



HealthRIGHT 360's Be The Change 2022

Hundreds of HealthRIGHT 360 special friends attended our annual **Black Tie & Tie Dye Happening** making it a tremendous success! You helped us honor and celebrate Speaker Emerita Nancy Pelosi and Warren Browner, MD, MPH, former CEO of Sutter Health CPMC with our Healthcare Visionary Awards, while supporting HealthRIGHT 360's vital programs and services. Our guests danced the evening away to the wonderful music of Moonalice, Momotombo SF, and DJ Briivz while being led through the evening with music history insights from our Master of Ceremonies, Ben Fong-Torres.



HealthRIGHT 360's Be The Change 2022

Thanks to our sponsors and donors' generosity and commitment, we were able to raise almost \$450,000 to help our clients get the medical and behavioral healthcare they need! With your support, we continue to respond to the needs of our communities with the compassionate, nonjudgmental care revolutionized by Dr. David E. Smith and the Haight Ashbury Medical Clinics.

We hope to see you at our **Black Tie & Tie Dye Happening on Wednesday, May 22nd 2024!**



HealthRIGHT 360's Black Tie & Tie Dye Happening 2023



HealthRIGHT 360's Black Tie & Tie Dye Happening 2023

THANK YOU TO OUR GENEROUS DONORS!

We gratefully thank all of our donors who made gifts between July 1, 2022 – June 30, 2023.

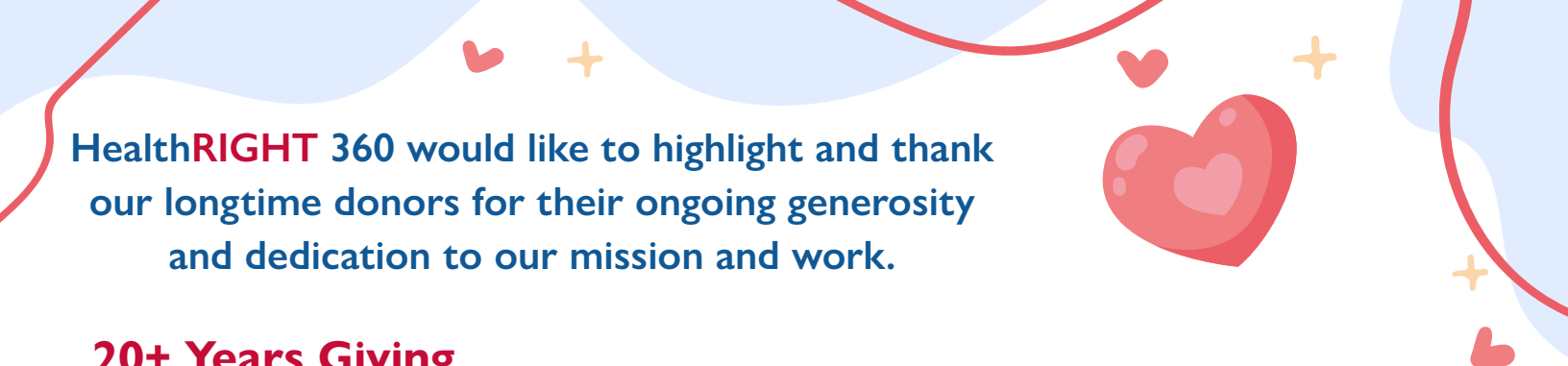
The majority of the funds we receive at HealthRIGHT 360 come from public sources to directly support medical and behavioral health services. Funding for critically needed client resources or facility upgrades requires the support of private foundations, individuals and businesses. Grants and donations, including in-kind, help us to provide comprehensive whole-person care and show our clients that there are community members who care and want to help as they get the healthcare they need.

1000+ Donors



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and dedication to our mission and work.

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HealthRIGHT360, 6th Street Residential clients at the 2023 AI-IMPICS(Left) and at the CDCR-ALL LA County MCRP programs basketball tournament(Right).

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HealthRIGHT 360 Pamona Clients



HealthRIGHT 360 Dental Clients

HealthRIGHT 360 staff at the Tenderloin Center, originally called the Linkage Center



**health
RIGHT**
360

Get Better. Do Better. Be Better.

To Hope, Health, and Sunshine!

Questions?

Please contact Shabana Siegel, Chief Philanthropy and Marketing Officer at **415-425-8869** or **ssiegel@healthright360.org**.

Learn more and sign up for our Newsletter: **www.healthright360.org**

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